Electronic Acknowledgement Receipt				
EFS ID:	3153386			
Application Number:	10710644			
International Application Number:				
Confirmation Number:	4643			
Title of Invention:	System and method for end-users to customize customer service business solutions offered as a service over a network			
First Named Inventor/Applicant Name:	Dimitri J. Stephanou			
Customer Number:	45525			
Filer:	Jon L. Roberts/Patrick McConville			
Filer Authorized By:	Jon L. Roberts			
Attorney Docket Number:				
Receipt Date:	15-APR-2008			
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Application Type:	Utility under 35 USC 111(a)			

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Submitted with Payment	no

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1 Power of Attorney	POA_executed_041408.pdf	53203	no	1	
		b091554e5d2b1b39fdf9b1522bdb5b98 167f15e4			

Warnings:

Information:

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.